

Webinar on

Creating Civility in the Workforce – Whatever Happened to Respect?

Learning Objectives

- *Exercise the power of choice with the eight options you have*
- *Practice the world's two most powerful skills for gaining control of the situation*
- *Learn how to calm down destructive behavior by using empathy and direct communication*
- *Adopt how to engage, empower and motivate in three profound but logical steps*



If you have excessive out of place gossip, backstabbing, little or no teamwork, people not living up to commitments, taking other employees ideas as their own, then you have a serious problem.

PRESENTED BY:

Bruce has a passion for providing education keynotes, workshops and webinars all across North America full time, for the past 28 years with a full utilization and implementation zeal. He enjoys working with individuals and organizations to help them get the results they need to grow their careers and enhance their business success.

On-Demand Webinar

Duration : 90 Minutes

Price: \$200

Webinar Description

Don't let anyone get comfortable by disrespecting you, your work skills, your ethnic background, your soft skills in leadership and communication, your department, or your work team. Uncivil and disrespectful behavior, when left unchecked, becomes the culture of being rude, indifferent and uncaring. This generates gossip and rumors. Gossip is someone trying to level the playing field by taking away what someone else has, fairly or unfairly, or to get what they don't have, and think they should have. They become rude. Rudeness is the weak person's imitation of strength and a sledgehammer by others who know how to use it. Left unchecked, this can lead to bullying, harassment and then sexual harassment, creating a toxic workplace. Over-worked, dis-engaged and undisciplined staffs do more harm to your reputation and employee productivity than you can afford. A workplace culture of tolerating a bad attitude by one or more employees is not acceptable. The cause of the employee attitude is generated from how they are treated at work, a seeming lack of respect for them. Is it you or is it the other person that is the real problem? Respect comes from dealing with the situation when it becomes evident.



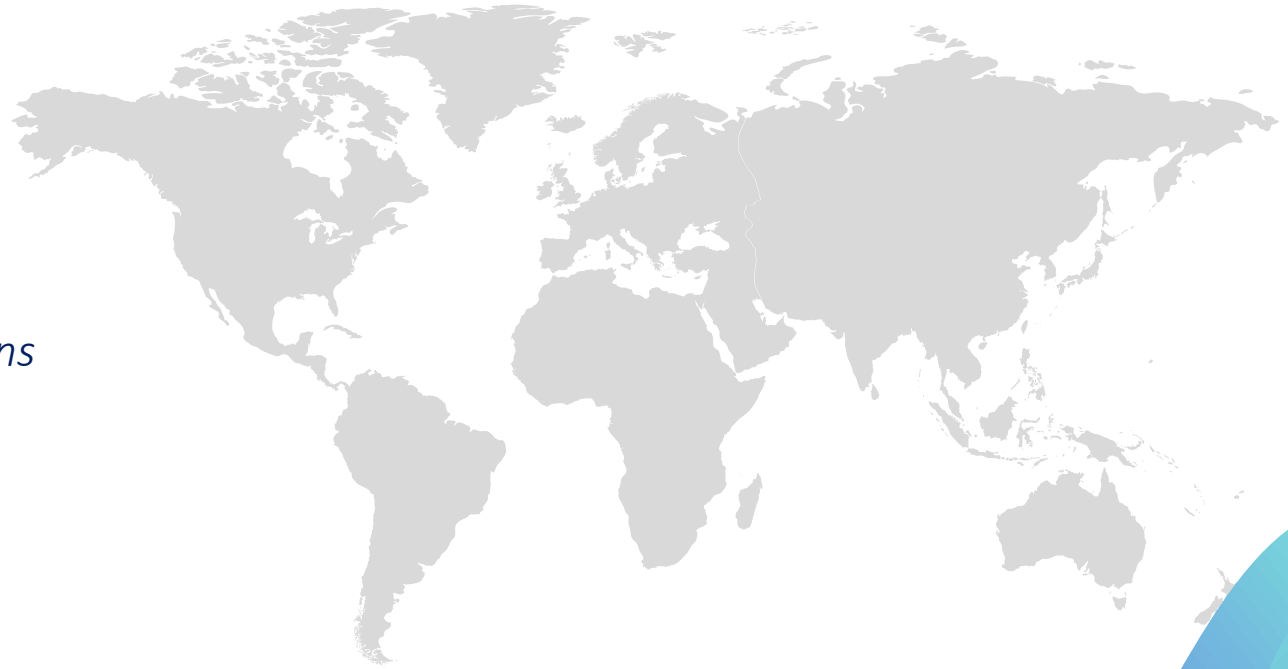
Whatever happened to respect and civil behavior? What is the cost when we lose both? Uncivil behavior, left unaddressed, begins a downward spiral you and your employees can't afford. Incivility, leads to gossip, rumors, and then to bullying, harassment and ultimately, what we see too much in the news every day now, sexual harassment.

If you have excessive out of place gossip, backstabbing, little or no teamwork, people not living up to commitments, taking other employees ideas as their own, then you have a serious problem. It starts at the leadership level and goes straight through to how you develop, coach and support your people to the values of the organization, and for respect for others.



Who Should Attend ?

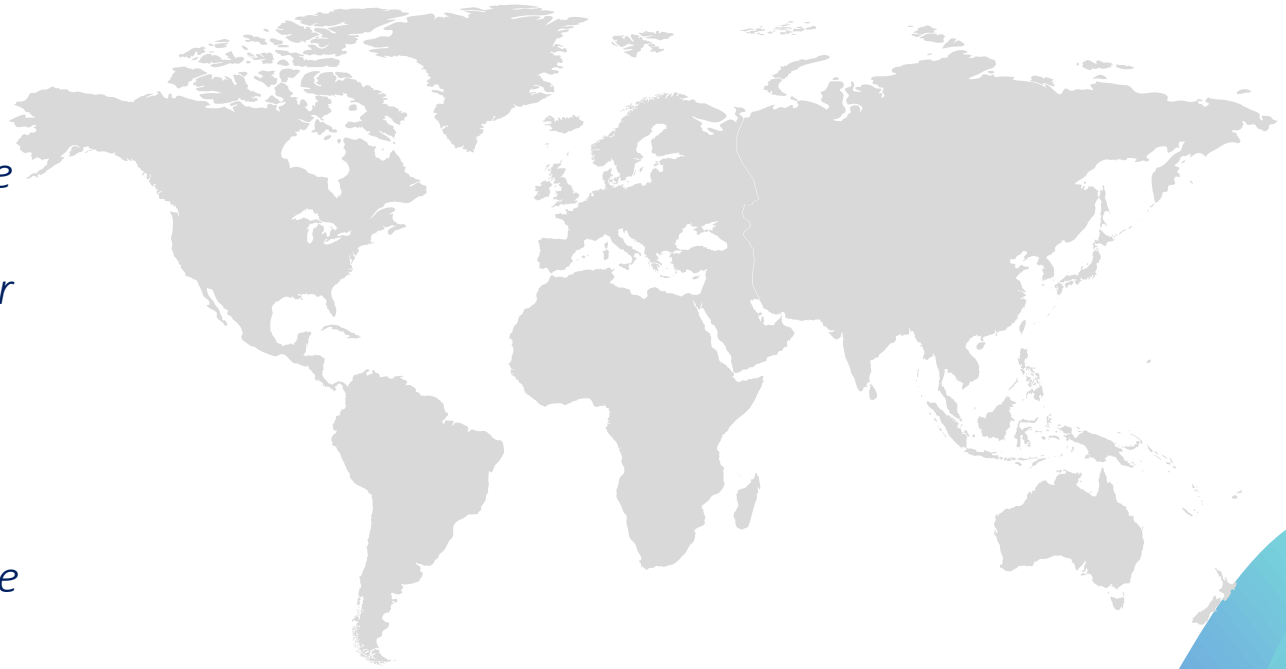
Anyone who is in leadership and/or involved in creating, improving and support a respectful workplace culture. This includes HR and training officers. The cost to companies in employee absences due to bullying and harassment is billions in lost wages and productivity.



Why Should Attend ?

Loss of trust. Objectionable behavior leads to workplace imbalances. Surveys have shown that because of the #Me-too and excessive news on the subject, up to 50% of male managers are now uncomfortable in work activities with women, over 30% are uncomfortable working alone with a woman, and 20% of male managers are uncomfortable mentoring women.

Bad, offensive, disrespectful behavior creates more bad behavior, increases turnover and lowers productivity. Incivility is all about rudeness to others and being courteous and respectful. It is up to you to prevent bad behavior by how you lead and manage your people. This presentation is how to change the viewing of this person and their behavior to where you move them to be solution orientated. Respect reduces stress, and it drives up trust, engagement, creativity, and productivity.



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